The Tennessee Family Portal provides online access to a student’s individual performance data on Tennessee state assessments and will assist with tracking assessment information throughout the student’s academic year. To access the Tennessee Family Portal on a desktop or mobile device, open a browser and go to https://familyreport.tnedu.gov/.

Click on a section below or scroll through this guide for instructions for navigating the Family Portal.

- Getting Started
- Updating a Password
- Test History
- Test Results: Overall Mastery
- Test Results: Category Subscores
- Test Results: Data Comparison
- Test Results: Moving Forward
- Additional Resources & Support
Getting Started: First Time Users

Enter the student’s Student ID (USID) and Date of Birth, then click Go.

If unsure of the student’s USID, click on Where’s my Student ID? for help.
First Time Users: To create a Family Portal account, enter your email address and create a password.

Read the Privacy Agreement carefully. Check the box indicating that you read and agree to the privacy agreement. Click Register.
Returning Users: Enter the student’s USID and the password specified during account registration. Click Go.
Initiating a Password Reset

1. Returning users can click the **Forgot Password?** link to initiate a password reset.

2. Enter the student’s USID and the email address registered to the account. Click **Send Reset Email**.

3. Click **OK**.

Enter your student’s USID and the email address you registered with. A reset password link will be sent to the registered email.

**Student ID (USID):**

**Your Email:**

Click **OK.**

A password reset email has been sent to parent@emetric.net.
Updating a Password

Check your email and click on the provided link to update your Family Portal password. Enter your student’s USID, then create and confirm your new password in the required text boxes. Click Confirm.

Reset Your Password

Student ID (USID): 

Password: 

Must be at least 8 characters, and include: 1 uppercase, 1 number, 1 lowercase, and 1 special character.

Confirm Password: 

Confirm
Upon logging in to the Family Portal, you will see your student’s Test History page. The Test History page provides an overview of your student’s results based on the selected school year. Toggle the School Year drop down to see historical data.

To update the email address associated with the account or to sign out of the portal, use these links.

For detailed results, click on an assessment name.

<table>
<thead>
<tr>
<th>Assessment</th>
<th>Results</th>
<th>School Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Algebra I</td>
<td>450 Mastered</td>
<td>Fall 2019 EOC</td>
</tr>
<tr>
<td>Algebra II</td>
<td>293 Below</td>
<td>Fall 2019 EOC</td>
</tr>
<tr>
<td>Biology</td>
<td>Scores will be available in Fall 2021</td>
<td>Fall 2019 EOC</td>
</tr>
<tr>
<td>Geometry</td>
<td>360 Mastered</td>
<td>Fall 2019 EOC</td>
</tr>
<tr>
<td>US History</td>
<td>Scores will be available in Fall 2021</td>
<td>Fall 2019 EOC</td>
</tr>
</tbody>
</table>

*TCAP scores are an estimate of achievement. If you were to take this test again, your score might be slightly different.
Test Results: Overall Mastery

To return to home page, click the Test History tab.

The Test Results page provides the student’s Overall Mastery of the assessment and performance level descriptions. Scroll through the report for more information about your student’s performance.
Test Results: Category Subscores

Table: How well did Sally perform on specific knowledge and skills in English II?

<table>
<thead>
<tr>
<th>Category Subscore</th>
<th>Sally Compared to On-Track Students</th>
<th>Points Earned/Points Possible</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reading: Literature</td>
<td>8 of 15 53%</td>
<td></td>
</tr>
<tr>
<td>Reading: Informational Text</td>
<td>7 of 14 50%</td>
<td></td>
</tr>
<tr>
<td>Reading: Vocabulary</td>
<td>3 of 7 43%</td>
<td></td>
</tr>
<tr>
<td>Written Expression</td>
<td>11 of 12 92%</td>
<td></td>
</tr>
<tr>
<td>Conventions</td>
<td>10 of 10</td>
<td></td>
</tr>
</tbody>
</table>

In the next section of the report, you will see how your student performed on specific knowledge and skills for the selected subject, as well as the points earned and points possible for each category subscore.

The middle column of this table shows how your student performed compared to students who scored within the On-Track performance level according to state standards.
Test Results: Data Comparison

The next section of the report shows a Performance Level Comparison graph for your student.

This graph compares your student’s score to the school, district, and state average for the same assessment.

How does Sally's score compare to the scores of the school, the district, and the state?

<table>
<thead>
<tr>
<th>Category</th>
<th>Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sally</td>
<td>320</td>
</tr>
<tr>
<td>School Average</td>
<td>315</td>
</tr>
<tr>
<td>District Average</td>
<td>316</td>
</tr>
<tr>
<td>State Average</td>
<td>311</td>
</tr>
</tbody>
</table>

- **Below** (200 - 302)
- **Approaching** (303 - 317)
- **On-Track** (318 - 333)
- **Mastered** (334 - 450)
Test Results: Moving Forward

The next section of the report shows you where your student excelled on the selected assessment, as well as what areas your student should focus on for improvement.

What do Sally's results tell us?
Where did Sally do well on this test?
- Comparing and contrasting functions
- Using data to solve real-world problems
- Graphing equations
- Solving multiple types of equations

What areas should Sally focus on for improvement, based on this test?
Sally has demonstrated understanding in all Subscore categories.

What can Sally do to keep improving?
Sally should consider doing the following to be best prepared for the year ahead:
- Continue solving complex problems using multiple methods
- Continue explaining work using math vocabulary
The final section of the report provides access to a multitude of resources that further discuss the Tennessee state assessments.

We want to hear from you! This link gives you access to a survey provided by the Tennessee Department of Education.

Where can we go to learn more?

- Tennessee's Academic Standards
- Family Guide for Score Reports
- Score Report Guide in Arabic
- Score Report Guide in Spanish
- English Tests
- Science Tests
- Second Grade Tests
- Tennessee's Comprehensive Assessment Program (TCAP)
- How are tests created?
- How are scores determined?
- Frequently Asked Questions
- Math Tests
- Social Studies Tests

Was this website helpful? Tell us what you think!