

Family Portal Help Guide

The Tennessee Family Portal provides online access to a student's individual performance data on Tennessee state assessments and will assist with tracking assessment information throughout the student's academic year. To access the Tennessee Family Portal on a desktop or mobile device, open a browser and go to https://familyreport.tnedu.gov/.

Click on a section below or scroll through this guide for instructions for navigating the Family Portal.

Getting Started

Updating a Password

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Test Results: Overall Mastery

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Additional Resources & Support

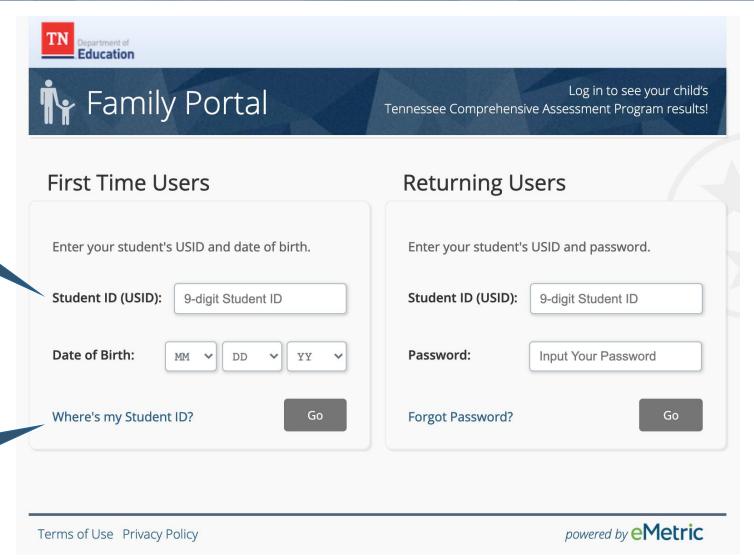


Getting Started: First Time Users



Enter the student's Student ID (USID) and Date of Birth, then click **Go**.

If unsure of the student's USID, click on Where's my Student ID? for help.



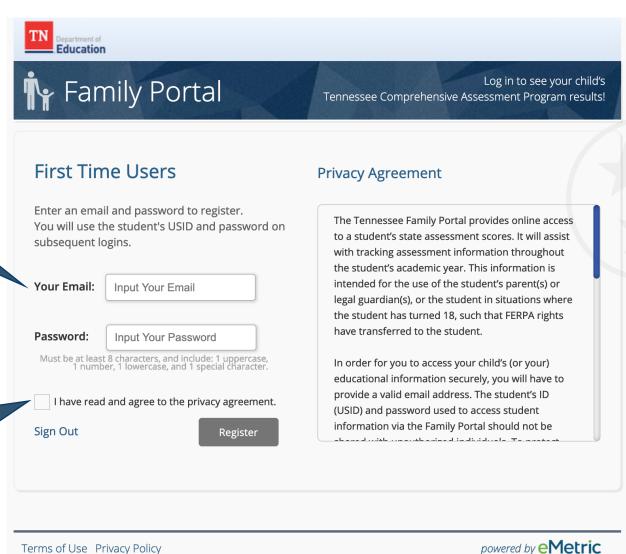


Getting Started: First Time Users



First Time Users: To create a Family Portal account, enter your email address and create a password.

Read the Privacy Agreement carefully. Check the box indicating that you read and agree to the privacy agreement. Click Register.

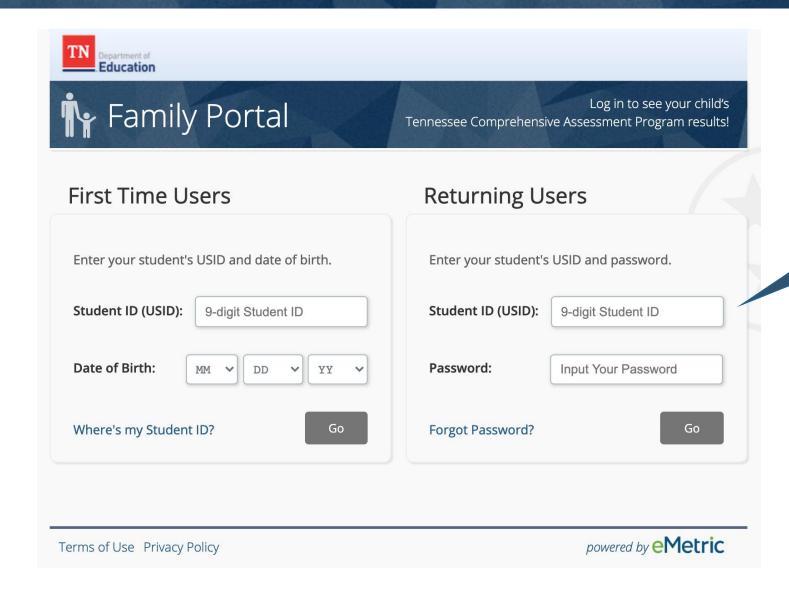


Terms of Use Privacy Policy



Getting Started: Returning Users



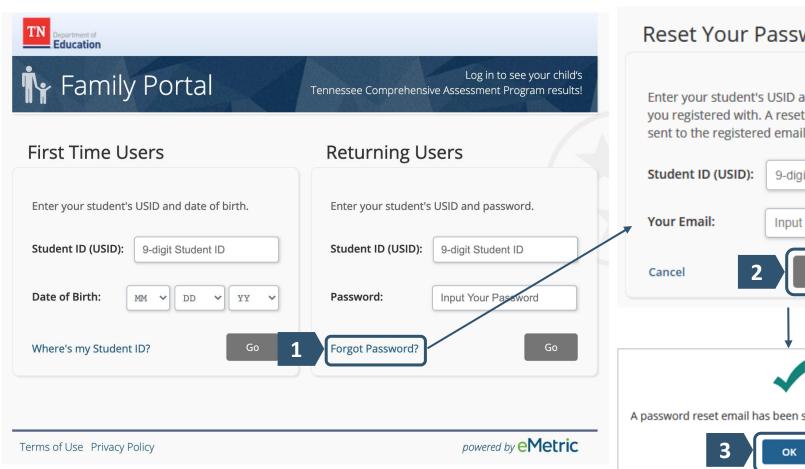


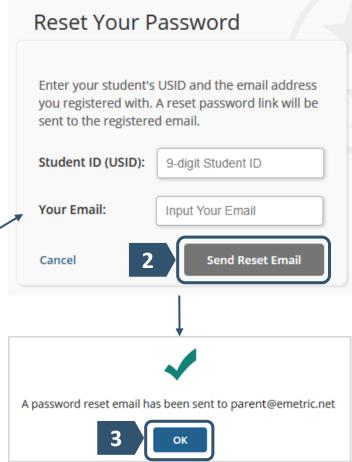
Returning Users: Enter the student's USID and the password specified during account registration. Click Go.



Initiating a Password Reset







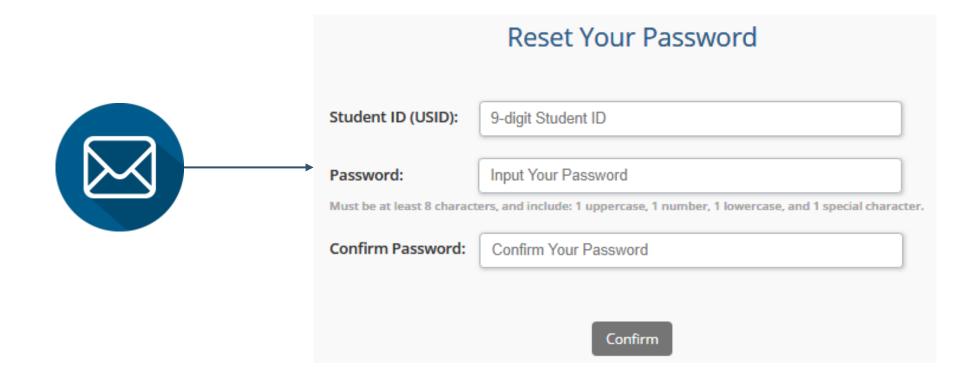
- Returning users can click the Forgot Password? link to initiate a password reset.
- Enter the student's USID and the email address registered to the account. Click Send Reset Email.
- Click OK.



Updating a Password



Check your email and click on the provided link to update your Family Portal password. Enter your student's USID, then create and confirm your new password in the required text boxes. Click **Confirm**.



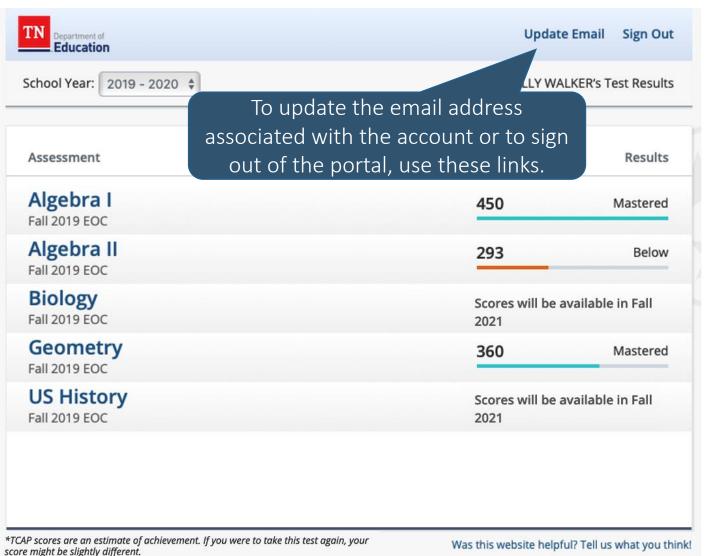


Test History



Upon logging in to the Family Portal, you will see your student's **Test History** page. The Test History page provides an overview of your student's results based on the selected school year. Toggle the School Year drop down to see historical data.

For detailed results, click on an assessment name.





Test Results: Overall Mastery

demonstrates that the student

has a minimal understanding

and nominal ability to apply

knowledge and skills of the

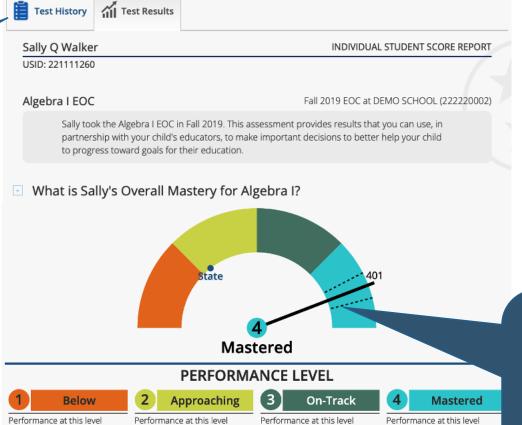
Tennessee Academic

Standards.

given subject as defined by the



To return to home page, click the **Test History** tab.



---- The dashed lines on the dial represent the range of probable scores. If you were to take this test again, your score might be slightly different.

demonstrates that the student

is approaching understanding

apply the knowledge and skills

of the given subject as defined

by the Tennessee Academic

Standards.

and has a partial ability to

demonstrates that the student

has a comprehensive

Standards.

understanding and has a

thorough ability to apply the

knowledge and skills defined

by the Tennessee Academic

demonstrates that the student

understanding and has an

expert ability to apply the

knowledge and skills defined

by the Tennessee Academic

has an extensive

Standards.

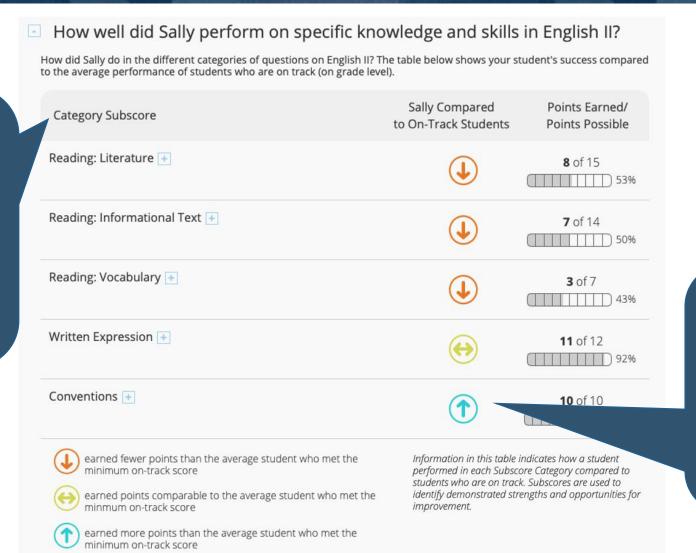
The **Test Results** page provides the student's Overall Mastery of the assessment and performance level descriptions. Scroll through the report for more information about your student's performance.



Test Results: Category Subscores



In the next section of the report, you will see how your student performed on specific knowledge and skills for the selected subject, as well as the points earned and points possible for each category subscore.



The middle column of this table shows how your student performed compared to students who scored within the On-Track performance level according to state standards.

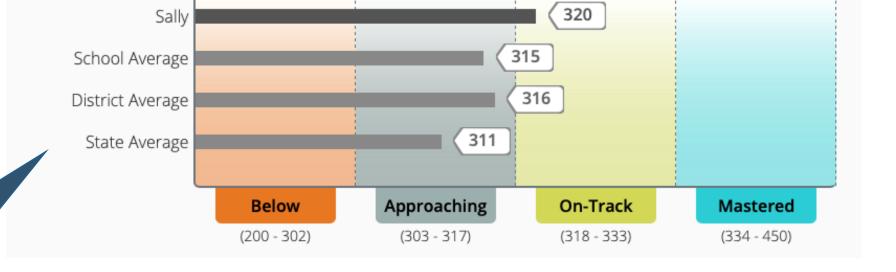


Test Results: Data Comparison



The next section of the report shows a Performance Level Comparison graph for your student.

How does Sally's score compare to the scores of the school, the district, and the state?



This graph compares your student's score to the school, district, and state average for the same assessment.



Test Results: Moving Forward



The next section of the report shows you where your student excelled on the selected assessment, as well as what areas your student should focus on for improvement.

This section of the report also provides steps that can be taken in order for your student to be best prepared for the year ahead.

What do Sally's results tell us?

Where did Sally do well on this test?

- Comparing and contrasting functions
- Using data to solve real-world problems
- Graphing equations
- Solving multiple types of equations

What areas should Sally focus on for improvement, based on this test?

Sally has demonstrated understanding in all Subscore categories.

What can Sally do to keep improving?

Sally should consider doing the following to be best prepared for the year ahead:

- Continue solving complex problems using multiple methods
- Continue explaining work using math vocabulary



Additional Resources & Support



The final section of the report provides access to a multitude of resources that further discuss the Tennessee state assessments.

We want to hear from you!
This link gives you access to a
survey provided by the
Tennessee Department of
Education.

Where can we go to learn more?

- Tennessee's Academic Standards
- Family Guide for Score Reports
- Score Report Guide in Arabic
- Score Report Guide in Spanish
- English Tests
- Science Tests
- Second Grade Tests

Was this website helpful? Tell us what you think!

- Tennessee's Comprehensive Assessment Program (TCAP)
- How are tests created?
- How are scores determined?
- Frequently Asked Questions
- Math Tests
- Social Studies Tests

