LIMITATIONS OF SUPPORT.

Does not cover the following:

- Damage, loss or other product failure caused by negligence or abuse.
- Non-functional parts or defects, such as cosmetic defects.
- Preventative maintenance.
- Data lost, corrupted, damaged or otherwise unusable.
- Accessories that are non-essential to the function of the product.
- Software including, but not limited to, personalized data, or customized software, such as Personal information managers (PIMs), games, or screen savers.